Getting Care Right for You DDES CCG – Urgent Care Consultation Social Media Record

Social Media Platform	Content	Date Posted
Twitter	Today is the launch of 'Getting Care Right For You' our urgent care consultation. For more info & to have your say http://gettingcarerightforyou.org.uk	14/03/2016
Facebook	Today is the launch of our urgent care public consultation 'Getting Care Right For You'	14/03/2016
	Over 200,000 patients accessed urgent care services in 2014/15, and we are proposing changes to simplify these services.	
	The consultation will focus on:	
	Day time urgent care (8am-8pm) and minor injury services – currently provided from Easington Healthworks, Seaham Primary Care Centre, Peterlee and Bishop Auckland Urgent Care Centre's	
	You can find more information and have your say by visiting www.gettingcarerightforyou.org.uk	
Twitter	We want YOUR views on local urgent care services in our public consultation <u>#GettingCareRightForYou</u> <u>http://gettingcarerightforyou.org.uk</u>	15/03/2016
Twitter	Stay up to date with our public consultation on urgent care services <u>#GettingCareRightForYou</u> by joining MyNHS http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk/get-involved/my-nhs/	16/03/2016
Twitter	We want YOUR views on the future of urgent care services. Register to attend an event at http://www.gettingcarerightforyou.org.uk	17/03/2016
	LocalityDayTime of EventLocationSedgefieldSaturday 9 April 201610:00-12:00Newton Aycliffe Leisure CentreEasingtonSaturday 16 April 201610:00-12:00Peterlee Leisure CentreDurham DalesFriday 22 April 201609:30-11:30Bishop Auckland Rugby ClubEasingtonWednesday 27 April 201618:00-20:00Seaham Golf ClubSedgefieldThursday 28 April 201610:00-12:00Spennymoor Leisure CentreDurham DalesSaturday 30 April 201610:00-12:00GlaxoSmithKline, Barnard CastleDurham DalesWednesday 4 May 201617:30-19:30Wolsingham School Sports HallEasingtonThursday 12 May 201618:00-20:00Sedgefield RacecourseSedgefieldWednesday 11 May 201618:00-20:00Sedgefield Racecourse	
Facebook	Demand for urgent care is rising as people live longer and we want to make sure we spend the public's money wisely. We've set out a number of options as part of our consultation so that local people can have their say and help us decide where we should deliver services from in the future.	18/03/2016
	We are seeking your views on:	
	 Day time urgent care (8am – 8pm) Minor injury services 	

	From April we will be holding nine events in several locations as well as reaching out to local communities at supermarkets, shopping centres and	
	children's centres. We would really like to meet you so please come along and tell us what you think!	
	If you would like to attend any of our events, please go to our website <u>www.gettingcarerightforyou.org.uk</u>	
	Alternatively please email: ddesccg.enquiries@nhs.net or call 0191 371 3222.	
	Please note registrations to attend the events close one week before the event itself.	
	LocalityDayTime of EventLocationSedgefieldSaturday 9 April 201610:00-12:00Newton Aycliffe Leisure CentreEasingtonSaturday 16 April 201610:00-12:00Peterlee Leisure CentreDurham DalesFriday 22 April 201609:30-11:30Bishop Auckland Rugby ClubEasingtonWednesday 27 April 201618:00-20:00Seaham Golf ClubSedgefieldThursday 28 April 201610:00-12:00GlaxoSmithKline, Barnard CastleDurham DalesSaturday 30 April 201610:00-12:00GlaxoSmithKline, Barnard CastleDurham DalesWednesday 4 May 201617:30-19:30Wolsingham School Sports HallEasingtonThursday 12 May 201618:00-20:00Sedgefield RacecourseSedgefieldWednesday 11 May 201618:00-20:00Sedgefield Racecourse	
Twitter	'Getting Care Right For You' is our public consultation on urgent care services - we want YOU to get involved. Visit <u>www.gettingcarerightforyou.org.uk</u>	21/03/2016
Facebook	'Getting Care Right For You' is our public consultation on urgent care services.	21/03/2016
	We want your views! We'd like to invite you to attend one of our events! Full event details can be found by visiting:	
	www.gettingcarerightforyou.org.uk	
	If you can't attend an event, then you can still have YOUR say by taking our survey http://bit.ly/1RZYqGi	
	Your feedback will help us make our final decision on how the new urgent care service would best serve the people of DDES.	
Twitter	We want YOUR views on proposed changes to urgent care services! Take our survey http://bit.ly/GCRFYDDES or visit www.gettingcarerightforyou.org.uk	23/03/2016
Twitter	Have YOUR say on our proposed changes to urgent care services, visit http://www.gettingcarerightforyou.org.uk	27/03/2016
Facebook	Your feedback will help us make our final decision on how the new urgent care service would best serve the people of DDES.	29/03/16
	To have YOUR say, please come along to one of our events or complete our survey which are on our website at www.gettingcarerightforyou.org.uk	
Twitter	Have YOUR say on our urgent care public consultation! You can attend an event or take our survey - visit _gettingcarerightforyou.org.uk for info	29/03/2016
Twitter	You're invited! Newton Aycliffe Leisure Centre, 9 April 10am. Come along & have your say, visit www.gettingcarerightforyou.org.uk	29/03/2016
Facebook	YOU'RE INVITED!	31/03/2016
	Newton Aycliffe Leisure Centre, 9 April, 10am.	

	Come along & have your say on our public consultation 'Getting Care Right For You'. We've set out a number of options as part of our consultation so that local people can have their say and help us decide how urgent care services should be in the future. For more information, or to find an event near you, please visit <u>www.gettingcarerightforyou.org.uk</u>	
Twitter	Newton Aycliffe Leisure Centre, 9 April 10am. Have your say on the future of urgent care services <u>#AycliffeHour</u>	31/03/2016
Twitter	#AycliffeHour Please RT and attend our event! We want YOUR views on the future of urgent care services. https://www.eventbrite.co.uk/e/urgent-care-consultation-public-event-newton-aycliffe-leisure-centre-tickets- 22692189951?utm_medium=SocialSignIn&utm_source=Twitter	31/03/2016
Twitter	You're invited! Peterlee Leisure Centre 16 April 10am - for more info & to register visit <u>http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk/get-involved/urgent-care-consultation-</u> 2/?utm_medium=SocialSignIn&utm_source=Twitter_#GettingCareRightForYou	03/04/2016
Twitter	'Getting Care Right for You' is our public consultation on urgent care services, we want YOUR views!	05/04/2016
Facebook	It is not too late to register your attendance at our Urgent Care Public Consultation Event at Newton Aycliffe Leisure Centre this Saturday 9th April (10-12), to BOOK YOUR PLACE please call 0191-3713222, go to our website www.durhamdaleseasingtonsedgefieldccg.nhs.uk, or click <u>https://www.eventbrite.co.uk/e/urgent-care-consultation-pub</u> All welcome. Come along and have your say.	06/04/16
Twitter	We're proposing changes to urgent care services in a public consultation, have your say at http://www.gettingcarerightforyou.org.uk	12/04/2016
Facebook	This Saturday we'll be at Peterlee Leisure Centre 10.00 - 12.00 to discuss our public consultation on urgent care services 'Getting Care Right For You' and we want YOU to come along and have your say! To book a place visit <u>https://www.eventbrite.co.uk/e/urgent-care-public-consultat</u> To find out more information or to take our online survey visit our website at <u>www.gettingcarerightforyou.org.uk</u>	12/04/2016
Facebook	There is still time to book your place at our Urgent Care Public Consultation Event this Saturday 16th April (10-12) at Peterlee Leisure Centre, SR8 1AF, if you would like to come along please call us on 0191-3713222 or	14/04/2016

	visit <u>https://www.eventbrite.co.uk/e/urgent-care-public-consultat</u> . To complete our online survey about urgent care services in your area please visit our website <u>http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk/</u> We can also post a survey out to you if you wish. Call us and have your say today, your views are important to us.	
Facebook	Important to ds. 'Getting Care Right For You' is our Urgent Care Public Consultation. We're asking the public to give their views on our proposed options for the future of urgent care services. Have your say: You can attend one of our events below or complete our online survey athttp://www.surveygizmo.com//264/Getting-Care-Right-For-You For further information on this public consultation please visit www.gettingcarerightforyou.org.uk Locality Day Time of Event Location Sedgefield Saturday 9 April 2016 10:00-12:00 Newton Ayoliffe Leisure Centre Durham Dales Friday 22 April 2016 09:30-11:30 Bishop Auckland Rugby Club Easington Wednesday 27 April 2016 18:00-20:00 Seaham Golf Club Sedgefield Thursday 28 April 2016 10:00-12:00 Spennymoor Leisure Centre Durham Dales Saturday 30 April 2016 10:00-12:00 Spennymoor Leisure Centre Durham Dales Saturday 30 April 2016 10:00-12:00 Spennymoor Leisure Centre Durham Dales Saturday 30 April 2016 10:00-12:00 Spennymoor Leisure Centre	15/04/2016
Twitter	Sedgefield Wednesday 11 May 2016 18:00-20:00 Sedgefield Racecourse For the events at Bishop Auckland Rugby Club and Seaham Golf Club, the CCG is running a FREE taxi shuttle - Info: www.gettingcarerightforyou.org.uk	19/04/2016
Facebook	 We're carrying out a public consultation, 'Getting Care Right For You' in a bid to improve local urgent care services. We would like to you attend one of our events and give us your views. If residents have any special access requirements, specifically in relation to forthcoming events at Bishop Auckland Rugby Club and Seaham Golf Club, the CCG is running a FREE taxi shuttle service from half an hour before the event to the event start time for members of the public who would find it difficult to walk. For the event at Bishop Auckland Rugby Club on 22nd April 2016, an Atlas Taxi will collect people between 09.00am and 9.30am from the bus stop at the main bus station in Bishop Auckland and take them to the venue on Bridge Road. The taxi driver will make sure he holds up a banner or notice so you know you're going to the right vehicle. The taxi will also drop people off at the same bus stop when the event closes. For the event at Seaham Golf Club on 27th April 2016, For the event at Seaham Golf Club on 27th April 2016, a 'Kennas Kabs' Taxi will collect people between 05.00pm and 6.00pm from the Stavordale Street north bound bus stop to take them to the venue on Shrewsbury Street in Seaham. The taxi will also drop people off at the same bus stop when the event closes. 	19/04/2016

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	There will be room for one wheelchair user per journey and up to six others -	
	the taxi will make a number of journeys to make sure those waiting can attend.	
	The CCG wants to encourage as many people as possible to come along and	
	give their views about local urgent care services and by offering to support	
	people to attend, it can make sure no one feels excluded.	
	Locality Day Time of Event Location	
	Sedgefield Saturday 9 April 2016 10:00-12:00 Newton Aycliffe Leisure Centre	
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	Sedgefield Thursday 28 April 2016 10:00-12:00 Spennymoor Leisure Centre	
	Durham Dales Saturday 30 April 2016 10:00-12:00 GlaxoSmithKline, Barnard Castle	
	Durham Dales Wednesday 4 May 2016 17:30-19:30 Wolsingham School Sports Hall	
	Easington Thursday 12 May 2016 14:00-16:00 Easington Social Welfare Centre	
	Sedgefield Wednesday 11 May 2016 18:00-20:00 Sedgefield Racecourse	
Twitter	PLEASE RT - Our next urgent care public consultation event is this Friday	19/04/2016
1 Witter	9.30-11.30 @ Bishop Auckland Rugby Club	10/0 1/2010
	www.gettingcarerightforyou.org.uk	
Twitter	Lucy Chapman is our independent chair from <u>@GroundworkNE</u> starting	22/04/2016
1 WILLOI	today's discussions on urgent care	22/04/2010
	today 5 discussions on digenic care	
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	Public Consultation	
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	During Dave Enryption Enryption	
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Twitter	We're now playing our animation which explains our proposed options - you	22/04/2016
	can access our animation at www.gettingcarerightforyou.org.uk	
Twitter Twitter	can access our animation at <u>www.gettingcarerightforyou.org.uk</u> Sarah Burns: "We need to ensure our services meet the needs of our	22/04/2016 22/04/2016
	can access our animation at www.gettingcarerightforyou.org.uk	
	can access our animation at <u>www.gettingcarerightforyou.org.uk</u> Sarah Burns: "We need to ensure our services meet the needs of our	
Twitter	can access our animation at <u>www.gettingcarerightforyou.org.uk</u> Sarah Burns: "We need to ensure our services meet the needs of our population" tell us what you think <u>www.gettingcarerightforyou.org.uk</u>	22/04/2016

Twitter Twitter	Not at today's event? Read all about our proposals and tell us what you think www.gettingcarerightforyou.org.uk	22/04/2016 22/04/2016
Twitter	We're now holding a Q&A session with the room. Questions being answered by Sarah Burns, Stewart Findlay, Nicola Bailey & Jonathan Smith	22/04/2016
Twitter	Want to attend an event & tell us what you think? Find a full list of events	22/04/2016

	on our website http://www.gettingcarerightforyou.org.uk	
Twitter	We're taking the last question from the room before bringing today's public meeting to a close.	22/04/2016
Twitter	Find out more about our urgent care public consultation and how you can have your say <u>www.gettingcarerightforyou.org.uk</u>	22/04/2016
Facebook	 We've got 3 public meetings this week as part of our urgent care public consultation, and we want YOU to come along! 27th April, 6-8pm @ Seaham Golf Club 28th April, 10am - 12pm @ Spennymoor Leisure Centre 30th April, 10am - 12pm @ GlaxoSmithKline, Barnard Castle To register at any of these events, or to view a full list of the events coming up, please visit our website at www.gettingcarerightforyou.org.uk 	26/04/2016
Twitter	Want to have your say on the future of urgent care? Get involved in our public consultation! http://www.gettingcarerightforyou.org.uk	26/04/2016

Twitter	<text></text>	27/04/2016
Twitter	Our independent chair tonight is Chair of East Durham Area Action Partnership, Malcolm Fallow	27/04/2016

Twitter	<image/>	27/04/2016
Twitter	We've got 3 proposed options for the future of urgent care. And we want YOU to decide! Visit http://www.gettingcarerightforyou.org.uk to take our survey!	27/04/2016
Twitter	We've got a great turn out tonight! We'll be at Spennymoor Leisure Centre tomorrow 10.00-12.00. Find other events: <u>www.gettingcarerightforyou.org.uk</u>	27/04/2016
Twitter	Table discussions are under way. Come along to one of our next events or take our survey at http://www.gettingcarerightforyou.org.uk	27/04/2016
Twitter	Sarah Burns, Director of Commissioning, is presenting to the room the reasons urgent care services need to change	27/04/2016

Twitter	46% of urgent care visits were when the patients GP practice had	27/04/2016
	appointments available - have your say -	
	http://www.gettingcarerightforyou.org.uk	
Twitter	Really great discussions on the 3 proposed options - what do you think? Let us know at _gettingcarerightforyou.org.uk	27/04/2016
Twitter	We're now moving on to our Q&A session Some of our directors & GPs are taking questions from the room.	27/04/2016

Twitter	Our Chief Officer Stewart Findlay & Easington locality lead Dr Robin Armstrong are answering questions from the room on NHS 111	27/04/2016
Twitter	Dr Rushi Mudalagiri is discussing how the CCG will recruit GPs for the future http://www.gettingcarerightforyou.org.uk	27/04/2016
Twitter	We're bringing tonight's event to a close. Want to attend an event? Visit http://www.gettingcarerightforyou.org.uk for more info & to have your say!	27/04/2016
Facebook	A massive thank you to everyone who has attended one of our events so far!	28/04/2016
	Want to come along? Find a full list of upcoming events at <u>www.gettingcarerightforyou.org.uk</u>	
	Alternatively you can have your say by taking our online survey here http://www.surveygizmo.com//264/Getting-Care-Right-For-You	
Twitter	A massive thank you to everyone who has took part in our consultation so far! To get involved visit http://www.gettingcarerightforyou.org.uk	28/04/2016
Twitter	*Please RT* Want to attend an upcoming event? Visit http://www.gettingcarerightforyou.org.uk or take our online survey at http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	28/04/2016
Facebook	The consultation event at Seaham Golf Club went ahead as planned on Wednesday 27th April from 6pm-8pm but due to the room layout, the total numbers of attendees was limited. The Seaham Golf Club event was not oversubscribed but bookings were limited to enable the people who had booked to be able to fully participate.	29/04/2016
	It's important that everyone has the opportunity to share their views on the consultation and we do not want Seaham residents to be disadvantaged so the CCG has arranged a roadshow event to be held on;	
	Friday 20 May 2016, 10.00–12.00 at Seaham Leisure Centre (1Life)	
	You can find more information and other events at www.gettingcarerightforyou.org.uk	
Twitter	We'll be holding an extra Roadshow event in <u>#Seaham</u> - find out more here: http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk/undefined-2/	29/04/2016
Facebook	We have another public meeting this week as part of our urgent care public consultation, and we want YOU to come along!	02/05/2016
	Wednesday 4th May, 5:30-7:30 pm at Wolsingham School Sports Hall, Leazes Lane, Wolsingham, DL13 3DN. To register at this event or to view a full list of the events coming up, please visit our website at <u>www.gettingcarerightforyou.org.uk</u>	
	To Book a seat at the Wolsingham event please register here: https://www.eventbrite.co.uk/e/urgent-care-public-consultat	
Twitter	We want your views on the future of urgent care. Tell us what you think	04/05/2016

	http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	
Facebook	There is still time to register your place at the next Public Event on Urgent Care Services across DDES CCG. Come along and have your say, to book a place go to: <u>https://www.eventbrite.co.uk/e/urgent-care-consultation-pub</u>	06/05/2016
Facebook	We're consulting the public on the future of urgent care services in Durham Dales, Easington and Sedgefield. Please take a few minutes to watch our video, read documents on our website	06/05/2016
	and then take our online survey.	
Twitter	We want your views on the future of urgent care. Tell us what you think http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk/get-involved/urgent- care-consultation-2/	08/05/2016
Facebook	There's less than one month to go in our public consultation on urgent care services!	11/05/2016
	There's still time to have your say - visit <u>http://www.surveygizmo.com//264/Getting-Care-Right-For-You</u> and tell us what you think! For further information, visit <u>www.gettingcarerightforyou.org.uk</u>	
Twitter	*Please RT* There's less than a month to go, in our urgent care public consultation! Have your say http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	11/05/2016
Facebook	There is still time to register your place at our Urgent Care Roadshow in Seaham this Friday 20th May. Come along and have your say, to book a place go to: <u>https://www.eventbrite.co.uk/e/urgent-care-consultation-pub</u>	16/05/2016
Twitter	There's less than a month to go, in our urgent care public consultation! Have your say by taking our online survey http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	17/05/2016
Facebook	Calling all men between 20-45!	17/05/2016
	We want to hear your views on the future of urgent care! Please take a few minutes to read our summary document and complete our online questionnaire.	
	Urgent care from your GP and Walk In Centres is for all ages and everyone in the family. We're especially keen to hear from men under 45 so please help us shape the future by getting involved in this consultation.	
	gettingcarerightforyou.org.uk	
Twitter	Watch our animation here http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk/get- involved/urgent-care-consultation-2/ and tell us your thoughts in our urgent care public consultation http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	22/05/2016
Facebook	There's just over 2 weeks left in our urgent care public consultation - which means there's still time for YOU to give us your views!	22/05/2016

	View our animation which explains the 3 proposed options for urgent care in the	
	future http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk//urge/	
	Then take our quick survey to tell us what YOU thinkhttp://www.surveygizmo.com//264/Getting-Care-Right-For-You	
Twitter	2 weeks left! Give us YOUR views and help shape future services! http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	23/05/2016
Twitter	3 proposed options	23/05/2016
	2 weeks left	
	1 opinion - yours!	
	Tell us what you think in our urgent care public consultation! _surveygizmo.com/s3/2642822/Get	
Facebook	13 DAYS TO GO in our Urgent Care Public Consultation!	24/05/2016
	Which means there's still time for YOU to tell us what YOU think of our 3 proposed options!	
	Please take a couple of moments to complete our survey: <u>http://www.surveygizmo.com//264/Getting-Care-Right-For-You</u>	
	If you would like to find out more about the public consultation please visit our website at http://www.durhamdaleseasingtonsedgefieldccg.nhs.uk//urge/	
Twitter	Want to help shape the future of urgent care services? Tell us what you think as part of our public consultation: http://www.surveygizmo.com/s3/2642822/Getting-Care-Right-For-You	24/05/2016
Twitter	***13 DAYS TO GO in our Urgent Care Public Consultation - Tell us what you think & help shape future services http://socsi.in/bfMgU ***	24/05/2016
Twitter	*** 12 DAYS TO GO in our Urgent Care Public Consultation - What do you think of our proposed options? Tell us http://socsi.in/PTzGS ***	25/06/2016
Twitter	*** 11 DAYS TO GO in our Urgent Care Public Consultation - We want YOU to help shape future services. http://socsi.in/CI506 ***	26/05/2016
Twitter	*** 10 DAYS LEFT to tell us what YOU think of our proposed options for Urgent Care in our Public Consultation http://socsi.in/E2fxk ***	27/05/2016
Twitter	*** 9 DAYS TO GO - 3 Proposed Options - Tell us what YOU think in our Urgent Care Public Consultation! http://socsi.in/07dgJ ***	28/05/2016
Twitter	*** 8 DAYS TO GO - We want your views in our Urgent Care Public Consultation - Take our short survey http://socsi.in/TBpx4 ***	29/05/2016
Twitter	*** 7 DAYS TO GO - Just 1 week left in our Urgent Care Public Consultation -	30/05/2016

	What do you think? Tell us: http://socsi.in/LAWdC ***	
Twitter	*** 6 DAYS LEFT in our Urgent Care Public Consultation - What do you think? http://socsi.in/spHJC ***	31/05/2016
Facebook	***Less than 1 week to go in our Urgent Care Public Consultation***	31/05/2016
	Please tell us what you think of our 3 proposed options in our short survey http://www.surveygizmo.com//264/Getting-Care-Right-For-You	
Twitter	*** 5 DAYS LEFT - What do you think of the proposed options in our Urgent Care Public Consultation? Let us know: http://socsi.in/d4Fmq ***	01/06/2016
Facebook	*** 5 DAYS LEFT - What do you think of the proposed options in our Urgent Care Public Consultation? Let us know: <u>http://www.surveygizmo.com//264/Getting-</u> <u>Care-Right-For-You</u> ***	01/06/2016
Twitter	*** 4 DAYS TO GO - Please RT - We want YOUR views on our urgent care public consultation - http://socsi.in/qmyLx ***	02/06/2016
Twitter	*** 3 DAYS LEFT - Please RT - Give us YOUR views on the future of urgent care - http://socsi.in/eLfuC ***	03/02/2016
Twitter	*** 2 DAYS LEFT - Have YOUR say on the future of urgent care in our public consultation http://socsi.in/J0tGd ***	04/06/2016
Twitter	*** 1 DAY TO GO - LAST CHANCE TO HAVE YOUR SAY in our Urgent Care Public Consultation - http://socsi.in/rSfSe ***	05/06/2016